

We need Rich Questions.

The helper elves across 9 time zones build your computer in our imaginations to figure out what your problem is. You should help us do that with good, rich questions.



This is not: "I can't get my new microphone to work with Audacity."

This is: "I can't get my **Logitech USB** microphone to work in Audacity **2.1.0** on my **MacBook Pro** with **OS-X 10.10.3**."



This is not: "I connected my cassette player to Audacity but my recording sounds terrible."

This is: "I connected the **headphone socket** of my **portable** cassette player to the **Mic-In** of my **HP Laptop**. I use **Windows 7** and **Audacity 2.1.0**. My recording sounds terrible. **It's crunchy and harsh.**"



This is not: "I can't get Audacity to record any sound."

This is: "I can't get Audacity **2.1.0** to record **YouTube** sound on my **Lenovo Laptop** with **Windows 8.1**."

Rich, detailed questions are a big help, but it's even better if you match your computer to the forum -- Windows, Mac, Linux. If you post to a neighborhood forum like Audiobook Production, you have to tell us about your machines.

Do not double post. The forum is moderated and your question may not appear right away.

If you post an incomplete question, one of the elves will stop and ask about it delaying your answer, so it pays handsomely to make the question complete the first time.

The Audacity help forum is blindingly fast compared to many others, but you do have to work with us.